

To our readers

elcome to summer! It's a time to take to the outdoors, so do not let



back pain spoil your warm-weather fun.

In this issue, we will tell you how to take care of your back and provide prevention

tips, exercises and advice on when to call your healthcare provider if your pain does not get better.

Keeping your eyes healthy is important, too. VA Healthcare System of Ohio offers diabetic retinopathy screening for veterans with diabetes. Turn to page 3 for more information.

On pages 4 and 5, we remind all veterans—including women and those recently discharged—to turn to VA for quality health-care that meets their unique needs. All returnees receive nocost healthcare for two years after active duty, and female veterans have healthcare services available just for them.

Have a healthy summer!

—Jack Hetrick, Network Director

About our mailing list

We make every effort to ensure our mailing lists are accurate. If you have questions or would like to be added to or deleted from the list, let us know. Please include your entire address. To make a change, you *must* mail the mailing panel to:

Veterans' Health VA Healthcare System of Ohio Network Office 11500 Northlake Drive, Suite 200 Cincinnati, OH 45249

Veterans' Health is online at **www.visn10.va.gov.** Visit this site to view back issues or subscribe.

Facility inspections planned

The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) will conduct an unannounced triennial accreditation survey of all VHA facilities. Additionally, a one-day unannounced survey may occur at any time.

These surveys evaluate the organization's compliance with nationally established JCAHO standards. Anyone who has pertinent and valid information about such matters may contact JCAHO by phone at **1-800-994-6610**, by e-mail at **complaint@jcaho.org** or by writing to:

Division on Accreditation Operations Office of Quality Monitoring Joint Commission on Accreditation of Healthcare Organizations 1 Renaissance Blvd. Oakbrook Terrace, IL 60181

What is MRSA?

RSA—methicillin-resistant *Staphylococcus aureus*—is a staph bacteria that cannot be killed with the antibiotic methicillin. Learn more about MRSA and how you can protect yourself in the next issue of *Veterans' Health*.

Veterans' Health is published quarterly as a patient education service by VA Healthcare System of Ohio, one of the 21 integrated networks of the Department of Veterans Affairs. The publication is intended to provide information to help you stay well, manage your healthcare and learn about the many health services available through VA. This publication is not intended as a substitute for professional medical advice, which should be obtained from your doctor. All articles may be reproduced for educational purposes.

The Mission of VA Healthcare System of Ohio is:

- To provide veterans a continuum of care that is accessible, value-added and cost-effective, and
 of the highest quality, within an environment of outstanding education and research.
- To promote a culture that supports and develops a caring, compassionate, competent and qualityoriented workforce.

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Keeping good vision in sight

iabetes can damage blood vessels in all parts of the body, including your eyes. When blood vessels in the retina or inside the back of the eye are damaged, it is called diabetic retinopathy. The warning signs of diabetic retinopathy include blurred vision that lasts more than a day; loss of vision in either eye; and spots, lines or flashing lights in the field of vision.

"If not treated, diabetic retinopathy can lead to blindness," says Stacia S. Yaniglos, O.D., chief of optometry at Cleveland VA Medical Center. "The trick is to diagnose it early."

Get screened for diabetic retinopathy

Teleretinal imaging (TRI) is a new service offered by VA Healthcare System of Ohio to screen for diabetic retinopathy. Veterans with diabetes whose VA records do not show an eye exam in the last year are eligible for this screening. Your primary care provider can tell you during your regular visit if you need TRI.

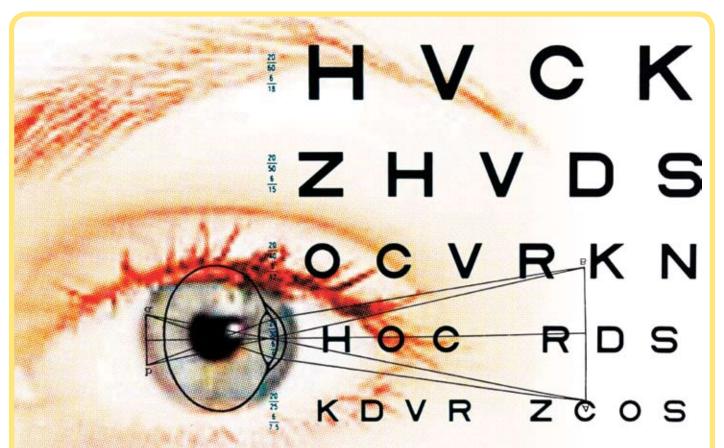
"The goal is to detect diabetic retinopathy at an early stage by providing easy access to TRI technology," says Dr. Yaniglos. To make this possible, there are 13 cameras throughout the VA system in Ohio.

"Patients due for the screening are sent to the nearest facility with TRI," says Dr. Yaniglos. "TRI uses a camera to take pictures of the back of the eye."

The exam takes 15 to 30 minutes. The pictures are sent to an optometrist to be checked. You will receive a letter or phone call with the results and be assisted in making arrangements for needed follow-up visits. TRI **does not** take the place of a full eye exam. Be sure to make and keep your appointment for yearly eye exams.

"Prompt evaluation and treatment are important to help veterans with diabetes keep good vision," says Dr. Yaniglos. "TRI helps us do that."

To learn more, contact your local VA medical center or outpatient clinic.





Just for you

VA helps keep women vets healthy

hen the number of female veterans began to rise more than a decade ago, VA began offering womenspecific healthcare, including: Pap tests, mammograms, reproductive healthcare and maternity services. To promote the health, welfare and dignity of women veterans, The Center for Women Veterans ensures access to quality healthcare.

A wide range of services

At VA healthcare facilities, women veterans have a team of providers dedicated to their health and wellness. A full range of services are offered, including:

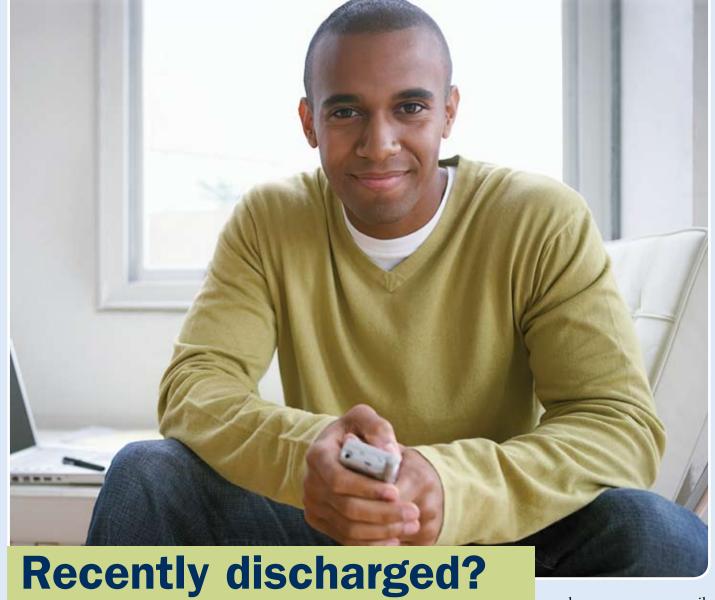
- health promotion and disease prevention
- primary care
- women-specific healthcare
- maternity and infertility care
- acute medical/surgical services
- emergency care
- substance abuse treatment
- mental healthcare
- domiciliary, rehabilitative and

long-term care

Take charge of your health

Women veterans, VA wants you to take advantage of the health services at your local VA. Doing so can help you prevent disease and stay healthy throughout all stages of your life.

For more information about services available in your area, visit your VA healthcare facility, call toll-free **1-877-222-VETS (8387)** or visit **www.va.gov/womenvet.**



Contact VA!

id you know that every military returnee receives no-cost healthcare from VA for two years after leaving active duty? The more than 588,000 Operation Iraqi Freedom and Operation Enduring Freedom (OIF/OEF) veterans need to be informed about their VA healthcare benefits, as many have not yet enrolled with VA.

Help for wounded veterans

More than 25,000 OIF/OEF veterans have been wounded in action since 2001. VA has special programs to address traumatic brain injury (TBI). Veterans with TBI need continued follow-up after discharge from military hospitals. TBI may be subtle and may not appear until after discharge, with symptoms such as changes in behavior and learning problems. The risk for post-traumatic stress

disorder (PTSD) is greater when someone has TBI.

If you—or someone you know—is an OIF/OEF veteran, call or visit your local VA and ask for the OIF/OEF point of contact or coordinator.

More than just healthcare

he transition from active duty to civilian life can sometimes be a difficult one. Not all veterans return to good jobs or a place to call home after they trade their uniforms for civilian clothes. It does not have to be that way: VA can help veterans find jobs and homes. If you know a veteran who needs help, call the homeless coordinator at your local VA healthcare facility.



are is the person who goes through life without some sort of back pain. "Approximately four out of five people will experience back pain in their lifetime," says physical therapist Alice Holder, M.H.S., physical therapy/occupational therapy services supervisor and VA Healthcare System of Ohio traumatic brain injury coordinator at Cincinnati VA Medical Center.

Low-back pain can have many causes, including poor posture, excess weight, mental stress that leads to muscle tension, muscle strain, a torn ligament or a slipped disk. However, an inactive lifestyle is the most frequent reason for back pain.

"Prolonged sitting or standing, being out of shape, jobs that require repetitive movements or suddenly asking your back to lift or bend in ways it is not used to can cause pain," says Holder. "The majority of back problems we see are sprains or strains from poor posture habits, lack of conditioning and lifting heavy objects."

The smartest approach to pain? Prevention.

"A day spent moving furniture or gardening can lead to painful spasms if you have not been exercising regularly," says Holder.

An active lifestyle, which includes specific exercises to strengthen your back, is your best bet when it comes to preventing injury. Staying fit has another benefit, too: It can help you burn calories and lose weight. Carrying around extra pounds strains back muscles and compresses the disks in your lower back. A big belly moves your center of gravity forward, making muscles work harder to support the spine.

Read on for some tips to prevent back pain.

Back to basics

Perfect your posture. Proper posture is one of the first lines of defense against back pain. Keep your ears above your shoulders, your shoulders above your hips and your hips above your knees and feet.

When sitting, preserve the curve in your lower back by tucking a rolled towel behind you. Get up



Exercises for a bad back

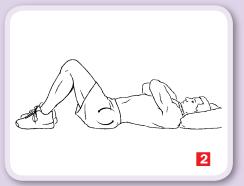
hysical therapist Alice Holder, M.H.S., recommends these exercises for a strained back. Do them once or twice a day. Do

not go beyond the point where you feel pain.

1 Lie on your back with your knees bent and feet on the floor. Bring one knee at a time up and toward your chest, holding behind your thigh until you feel a stretch in your low back. Hold for five to 10 seconds, return and repeat on the other side. Repeat one to three times.

While in the same position, gently rock your pelvic area by flattening your low back into the floor and then gently arching it. Repeat 10 to 20 times.





When to call a doctor

See your healthcare provider if you experience any of these symptoms in addition to your back pain, or if your pain persists for more than two weeks or is so bad you can't perform your normal activities:

- radiating pain, such as pain that goes down your leg
- · loss of bowel or bladder function
- numbness or tingling in your leg, foot, groin or rectum
- sweating, nausea or weakness

at least once an hour to stretch. At work, make sure your desk and computer keyboard are at comfortable heights so you don't have to hunch forward. When you drive, pull your seat forward so that the brake, gas pedal and steering wheel are easy to reach.

Lift it right. Use your legs, not your back, to lift heavy objects. Place one foot slightly ahead of the other, bend your knees, tighten your stomach muscles and pick up the load and lift, keeping your back straight and the object close to your body.

"Push objects rather than pulling on them," says Holder. "And avoid twisting and bending at the same time."

Don't sleep on it. The best way to spend the night? Lying on your side, a pillow tucked between your knees. Avoid sleeping on your stomach, and if you must sleep on your back, put a pillow under your knees.

If you are prone to back trouble, do not just pop right out of bed. Instead, roll onto your side, bend both knees and drop your feet over the side as you push up with both arms to a sitting position. Scoot to the edge of the bed and stand.

Where to get help

VA Healthcare System of Ohio offers physical therapy to veterans on a referral basis for acute, outpatient, rehabilitation and extended care needs. Physical therapy services, available on all campuses, must be requested by your primary care provider or treatment team.

Reaching us is easy

Keep this information handy—when you need us, we'll be there.

Chillicothe VAMC

17273 State Route 104 Chillicothe, OH 45601 740-773-1141

Community-Based Outpatient Clinics

Athens

510 West Union Street Athens, OH 45701 740-593-7314

Cambridge

2145 Southgate Cambridge, OH 43725 740-432-1963

Lancaster

1550 Sheridan Drive, Suite 100 Colonnade Medical Building Lancaster, OH 43130 740-653-6145

Marietta

418 Colegate Drive Marietta, OH 45750 740-568-0412

Portsmouth

621 Broadway Street Portsmouth, OH 45662 740-353-3236

Cincinnati VAMC

3200 Vine Street Cincinnati, OH 45220 513-861-3100

Ft. Thomas VA Campus

1000 So. Ft. Thomas Avenue Ft. Thomas, KY 41075 859-572-6202

Community-Based Outpatient Clinics

Bellevue

103 Landmark Drive Bellevue, KY 41073 859-392-3840

Clermont County

Eastgate Professional Office Park 4355 Ferguson Drive, Suite 270 Cincinnati, OH 45245 513-943-3680

Dearborn County

1600 Flossie Drive Greendale IN 47025 812-539-2313

Florence, KY

7711 Ewing Blvd. Florence, KY 41042 859-282-4480

Louis Stokes Wade Park VAMC

10701 East Boulevard Cleveland, OH 44106 216-791-3800

Brecksville VA Medical Center

10000 Brecksville Road Brecksville, OH 44141 440-526-3030

Community-Based Outpatient Clinics

Akron

55 West Waterloo Akron, OH 44319 330-724-7715

Canton

733 Market Avenue South Canton, OH 44702 330-489-4600

East Liverpool

Ogilvie Square 15655 State Route 170 Calcutta, OH 43920 330-386-4303

Lorain

205 West 20th Street Lorain, OH 44052 440-244-3833

Mansfield

1456 Park Avenue West Mansfield, OH 44906 419-529-4602

McCafferty

4242 Lorain Avenue Cleveland, OH 44113 216-939-0699

New Philadelphia

1260 Monroe Åvenue, #15H New Philadelphia, OH 44663 330-602-5339

Painesville

7 West Jackson Street Painesville, OH 44077 440-357-6740

Ravenna

6751 North Chestnut Street Ravenna, OH 44266 330-296-3641

Sandusky

3416 Columbus Avenue Sandusky, OH 44870 419-625-7350

Warren

Riverside Square 1400 Tod Avenue NW Warren, OH 44485 330-392-0311

Youngstown

2031 Belmont Avenue Youngstown, OH 44505 330-740-9200

Chalmers P. Wylie Outpatient Clinic

543 Taylor Avenue Columbus, OH 43203 614-257-5200

Community-Based Outpatient Clinics

Grove City

1953 Ohio Avenue Grove City, OH 43123 614-257-5800

Marion

1203 Delaware Avenue Marion, OH 43302 740-223-8089

Newark

1912 Tamarack Rd. Newark, OH 43055 740-788-8329

Zanesville

840 Bethesda Drive Building 3A Zanesville, OH 43701 740-453-7725

Dayton VAMC

4100 West Third Street Dayton, OH 45428 937-268-6511

Community-Based Outpatient Clinics

Lima

1303 Bellefontaine Avenue Lima, OH 45804 419-222-5788

Middletown

675 North University Boulevard Middletown, OH 45042 513-423-8387

Richmond

4351 South A Street Richmond, IN 47374 765-973-6915

Springfield

512 South Burnett Road Springfield, OH 45505 937-328-3385

Call Tele-Nurse at 1-888-838-6446.

Visit us online at www.visn10.va.gov

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